

COVID-19 Economic Recovery & Accessibility

As businesses and municipalities begin to reopen and introduce new operating conditions and procedures to stop the spread of COVID-19, the CNIB Foundation has created simple guidelines to help remove barriers and ensure that indoor and outdoor spaces are accessible for everyone.

Did you know?

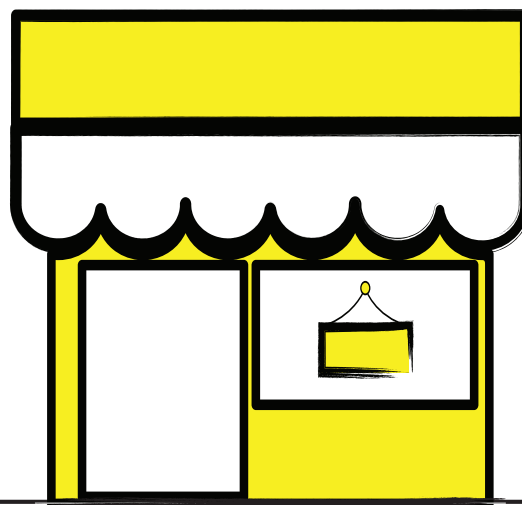
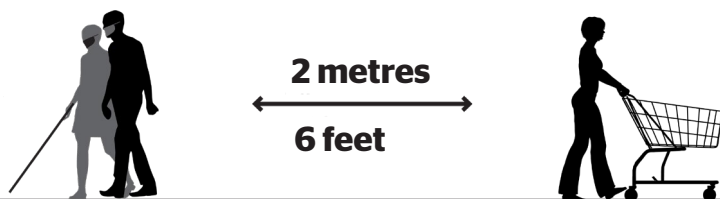
Blindness is a spectrum. Not everyone with sight loss is identifiable – some people do not use a guide dog or white cane.

Layout

If you've made changes to the layout of your business (i.e. directional arrows on the floor, new signage, plexiglass barriers, check-out processes), let your customers know when they enter your space. Not everyone will be able to see these changes or read the signage.

Physical distancing

Educate staff on how to properly interact with a person who is blind or partially sighted and provide sighted guide assistance. Remember, physical distancing is impractical for some people with sight loss.



Sidewalks

- Keep sidewalks clear and free of hazards such as A-frame signs and inflatable signage. Sidewalks should have adequate space for pedestrians to pass by one another.
- If you have a sidewalk patio, ensure the layout is semi-permanent with a detectable fence and adequate space for pedestrians to pass by one another.
- Make sure that the outdoor line-up to your store is easily detectable and does not infringe upon pedestrian clearway of the sidewalk.

To learn how to make your space more accessible, scan the QR Code with your smartphone.

